

## NATIONAL INSURANCE DISASTER RECOVERY & REPAIR NETWORK

As a commitment to service quality for clients at Sention Insurance Brokers Ltd we are proud to announce a new emergency repair and insurance reinstatement service. We have teamed up with local building disaster recovery and repair specialists Prism Network to offer the following services Nationally to our clients.

- ✓ 24 Hour Emergency Repair Line
- ✓ Full surveying and building support during an insurance claim\*

\* The above services are at no additional cost to the policyholder.

### Works that can be undertaken are as follows:

✓ Building Reinstatement	✓ Wet Carpet Restoration	✓ Mould Remediation
✓ Roofing Work	✓ Fire Damage Restoration	✓ Air Quality Testing
✓ Electrical Works	✓ Fire Damage Repair	✓ Trauma Clean-up
✓ Plumbing and Gas Works	✓ Fire Clean-up	✓ Lightning Damage
✓ Non Intrusive Leak Detection	✓ Disaster Clean-up	✓ Mould Removal
✓ Flood Clean-up	✓ Full Contents Restoration	✓ Mould Testing
✓ Flood Restoration	✓ Asbestos Testing & Removal	✓ Air Quality Sampling
✓ Water Removal	✓ Sewage Clean-up	✓ Crime Scene Clean-up
✓ Structural Drying Service	✓ Leak and Moisture Detection	✓ Rebuild

### From the time Prism Network is notified of a claim:

- ✓ Within 2 hours we contact you to arrange a survey appointment and emergency repairs.
- ✓ Within 24 hours we will be on site to survey and arrange mitigating works as required.
- ✓ Within 48 hours from arrival on site we deliver an electronic report that includes photographs, a full repair schedule and a precise estimate.

Once your claim has been authorised Prism Network will undertake all the works with qualified and insured tradesmen.

If you need an emergency repair or report a claim please call:

**0121 213 6420 (9am-5pm Monday-Friday)**

**0116 216 8630 (24 hours)**